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# Khair Khwa Medical Complex



District 11 Qala e Najara Phase# 2  
Khair Khana Kabul -Afghanistan

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## Khair Khwa Medical Complex (KMC) Profile

Khair Khwa Medical Complex (KMC) is a complex health services provider and a medical practical institution, non-governmental and non-political organization, established in 2014.

KMC is the premium healthcare service provider equipped with the best and state of the art medical facilities in Kabul.

This is a center-of-excellence exclusively dedicated to multiple-specialty care. The hospital focuses on delivering Quality and Affordable healthcare while maintaining the core values of Clinical Excellence, Patient Centricity and Ethical Practices.

The hospital is driven by our team of dedicated medical professionals and staff, whose clinical proficiency is wholly focused on creating a Centre of Excellence using modern advancements in medicine and medical technology.

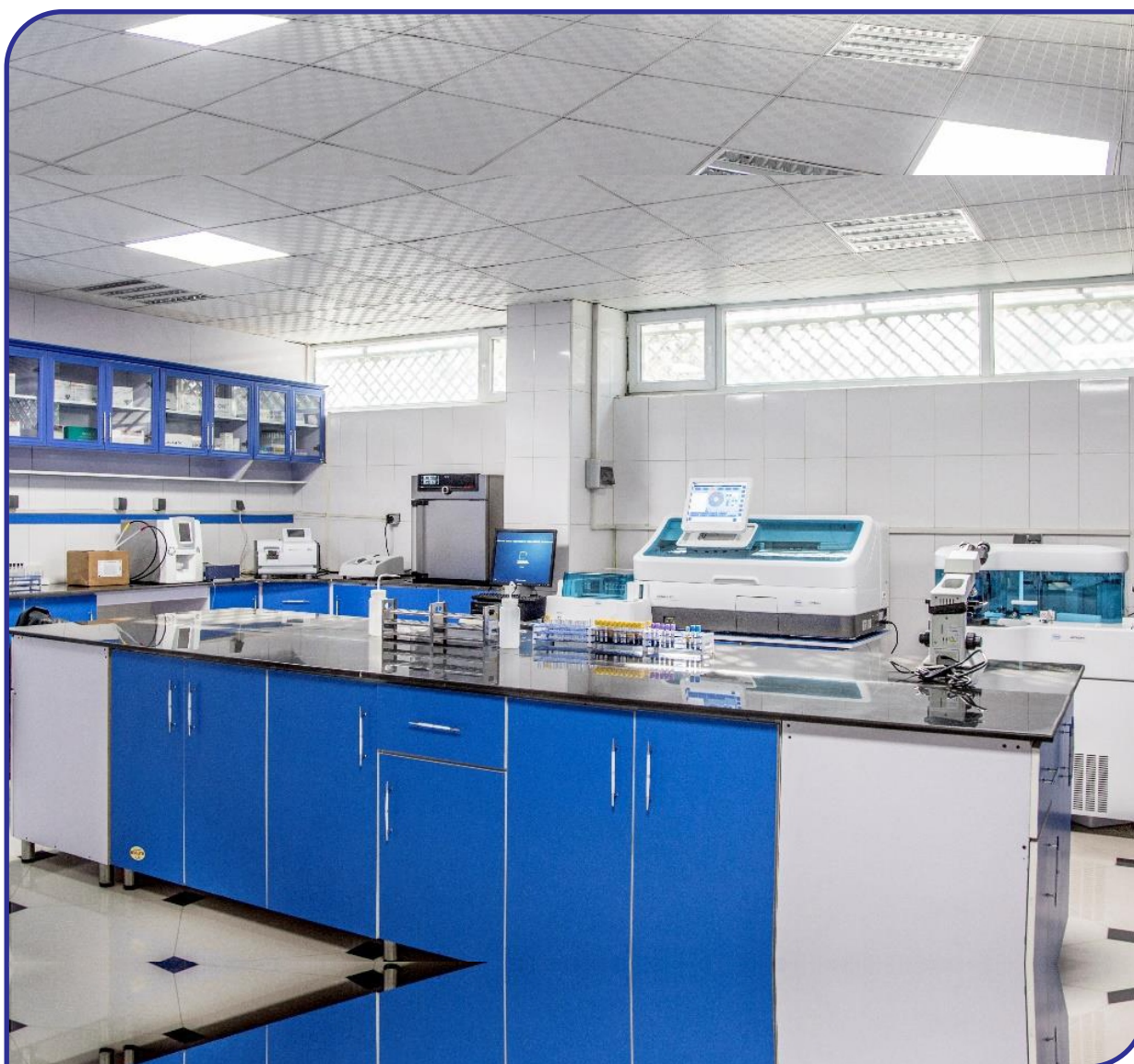
We pride ourselves in hosting a staff of exceptionally trained and, in many cases, internationally experienced specialists. Our staff utilize the latest medical technologies to ensure that provide a high standard quality services and patients to receive the best possible care.





## OUR VISION:

1. To be the hospital of choice for patients, physicians and employees in Afghanistan because of our preminent patient care and high quality and facilities
2. To be a prominent community member known for meeting the healthcare needs of the entire community through incomparable patient care and wellness programs.
3. Khair Khwa Medical Complex will be the best place to receive care, the best place to practice medicine, the best place to work.
4. To be the first choice in health care for our communities.
5. To be a leader in providing quality, compassionate patient.



## OUR MISSION:

1. The mission of Khair Khwa Medical Complex is to provide a responsive healing environment for patients and their families, and to improve the quality of life for all members of our community.
2. KMC is a medical institution dedicated to providing quality patient care with unrelenting attention to clinical excellence,
3. Patient safety and an unparalleled passion and commitment to assure the very best healthcare for those we serve.
4. To be a provider of high quality patient focused health care that is readily accessible, cost effective and meets the needs of the communities we serve.
5. The mission of Khair Khwa Medical Complex is to provide quality, value priced, primary health care services
6. We believe that Khair Khwa Medical Complex, the first private hospital has a responsibility to ensure access to superior quality integrated health care for Afghan community
7. Create a supportive team environment for patients,
8. Foster learning and growth through comprehensive academic and educational relationships
9. Khair Khwa Medical Complex is committed to service excellence and continuous performance improvement. As a community health care services provider, we remain attentive to the health and well -being of those we serve through education, and other innovative services.
10. The mission of KMC is to achieve an unequaled level of measurable quality and productivity in the delivery of health services that are responsive to the needs and values of patients, physicians, and employees.
11. Improving the health and wellbeing of individuals, families and our community through innovation and pursuit of excellence.
12. To excel at providing for the healthcare needs of our region through quality, efficient and patient



## OUR VALUES

### **1. Service**

We provide every patient and his or her loved ones with unparalleled service in an environment that is both responsive and healing.

We believe that the Patients comes first.

We remember that the true meaning of this value is "to be inspired" and we do our jobs with the same spirit and commitment that first inspired us to work in health care.

### **2. Respect**

We promise to honor the dignity, individuality and rights of everyone, and to pay particular attention to patients' rights to privacy, confidentiality and information. We will include concerned loved ones in our circle of care.

### **3. Value**

We offer care, services and technology of the highest quality at the lowest possible cost.

We are responsible to the community for the appropriate use of its gifts, resources and support.

We want our customers' experience of KMC to be different because it is BEST.

We ask for our patients' opinions and act on customers' suggestions, in order to exceed the community's expectations of excellence.

### **4. Dignity & Reverence**

Safeguarded by recognizing every life as a gift from God, so each individual is inherently valued.

### **5. Trust**

Honest and open communication with patients and among staff.

### **6. Teamwork**

Recognizes the contribution of all but requires sacrifice for the benefit of the patient so as to enhance the health of the communities served and works in cooperation with other organizations to protect vulnerable populations throughout the region.

### **7. Quality**

We strive to exceed the expectations of all of our customers by committing to deliver quality and value in every aspect of our work.

We will enhance quality for all of our patients by educating them about their health and empowering them to be partners in their care.

### **8. Compassion**

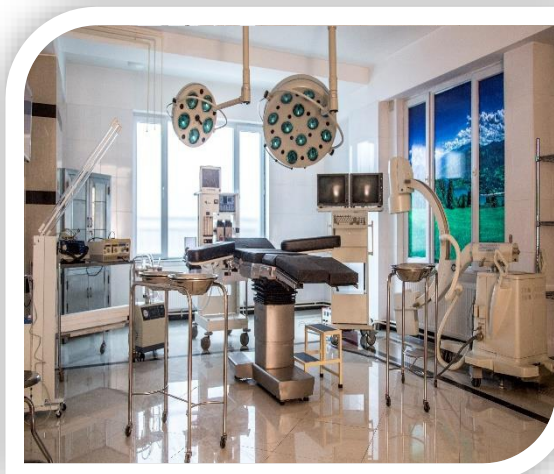
We provide care with dignity, concern, kindness and a respect for the diversity of our community.

# KMC PROVIDE A WIDE RANGE OF MEDICAL SERVICES INCLUDING

## 1. General Surgery

The department of general surgery at KMC provides one of the most specialized general surgical units. Our service includes UGI surgery, Lower GI (Colorectal surgery) and HPB surgery. The multidisciplinary surgical team perform consultation and surgery on medical conditions involving the breast, endocrine system, gastrointestinal tract, colon, liver, pancreas and rectum.

Every year thousands of patients receive top quality surgical care from general surgeons at Khair Khwa Medical Complex.



## 2. Emergency Services

The KMC Emergency care is capable of handling all type of emergencies. The Centre has modern Ambulances equipped with essential life support system and is manned by trained doctors and nurses round the clock.

This ensures that care starts even before the patient reaches the hospital, hence, improving the chances of survival.





### 3. General Medicine

The department of general medicine provides the full complement of preventive medical care, including routine screenings and immunizations, to help our patients maintain or improve their health and also identifying patients who are at high risk for specific conditions such as diabetes, cholesterol, heart disease and blood clotting disorders.

Our team specializes in the care for patients with undefined symptoms and complaint who need help in diagnosing their illness. They handle all aspects of an adult patient's general health care and provide seamless referrals to our specialists, based on each patient's diagnosis.



### 4. Gastroenterology and Hepatology

We have experienced doctors in the management of gastroenterology and hepatology cases on emergency, OPD and IPD bases. We take care of common and complex digestive system disease such as: Indigestion, bloating, constipation, pain in abdomen, diarrhea, Jaundice, blood in vomiting or stool, liver failure, cirrhosis, ascites (accumulation of fluid in abdominal cavity), cancer in digestive system such as cancer in stomach, liver, intestine, pancreas and biliary system.

We provide the standard endoscopic procedures including: Upper GI Endoscopy, Colonoscopy, Sigmoidoscopy, Capsule Endoscopy, Double balloon enteroscopy, Removal of intestinal polyps. Removal of foreign body and NJ tube placement for feeding of critically ill patient. In additions we deal with the cases of chronic hepatitis such as hepatitis B, hepatitis C, Alcoholic liver disease and provide screening services for early detection of GI cancer.



## 5. Neurosurgery Department

Neurology is the specialty dealing with diagnosis, managing, treating and curing diseases affecting the brain, spinal cord, peripheral nerves and muscles. Any problem in the brain manifests in the form of difficulty or inability to do the day to day activities like speaking, walking, seeing or drinking and in certain situations even thinking.

The unit of neurology at KMC take care of the following problems: Headaches, Migraine, Epilepsy, Strokes, Neck pains, Facial paralysis, Memory disorders, Learning disabilities, Anxiety and depression, Sleep disorders and Neurobehavioral disorders,.



## 6. Orthopaedic Surgery

Orthopedic doctors at our hospital specialize in the prevention, diagnosis, and treatment of disorders of the musculoskeletal system.

The Department of Orthopaedic Surgery focuses on patient care in each of these subspecialties: spine surgery, surgery of the hand and wrist, surgery of the shoulder and elbow, surgery of the foot and ankle, trauma surgery, paediatric orthopaedics, and physical medicine and rehabilitation.

High quality of implants is used in replacement surgeries and best rehabilitation services are offered to ensure speedy recovery..





## 7. Cardiology

The Cardiology Department provides the best of services in terms of accurate diagnosis and professional treatment.

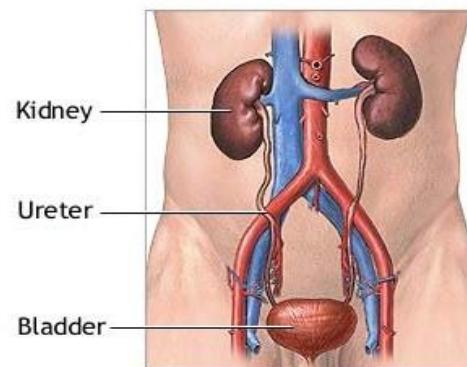
The experienced team of doctors specialises to treat cardiac disease. We also provide ambulatory systems for emergencies along with non-invasive image processing, echocardiography, stress tests among many others. Our paediatric division also diagnoses and treats cardiac issues in new-born.



The Department has an ensemble of top cardiologists with advanced technology and the best practices in Non-invasive cardiology and Paediatric Cardiology

## 8. Urology Department

The department of urology at KMC has a comprehensive range of services for the evaluation, diagnosis and treatment of acute and chronic adult and adolescence urological conditions. We have the expertise and surgical skills in general urology and all the subspecialties of urology.



Continence problems like difficulty in controlling urination, weak urinary stream, or incomplete bladder emptying often have physical, treatable causes. Sometimes, these symptoms coupled with others like presence of blood in urine, pain in the lower back or tummy area, or pain when urinating, may be warning signs of other more serious problems like stones or even cancer.

## 9. Paediatric Department

The Paediatrics unit at KMC provides comprehensive world-class pediatric and neonatal care. In every instance, we understand that treating a sick child is more than doing tests, giving medicine or performing surgery.

We take this responsibility very seriously. The Department has a faculty of good pediatricians with different sub specialties from Orthopedics to Cardiology and Endocrinology, every one of whom is dedicated to the care of children, from the tiniest premature infant to the critically injured adolescent. The department has expertise in the following areas:

Primary Care, Immunization Centre, Nutritional Rehabilitation and Feeding Advice Service and Secondary Care.



## 10. E.N.T. Surgery Department

Our Otolaryngologists specialize in the diagnosis and treatment of all Ear, Nose and Throat related problems including congenital nasal problems, treatment of nasal bone fracture, headache due to nose and sinus, diagnoses and treatment of hearing loss and treatment of tonsillitis in adults and children.

The ENT experts at the hospital specializes in the treatment of chronic ear disease, chronic sinus issues, nasal structural abnormalities, intraoral concerns and concerns of the neck and head including the pharynx, larynx and congenital abnormalities.



Clinical objectives are attained through close collaboration with the specialties of neurology, neurosurgery, radiology, internal medicine and immunology.



## 11.Obstetrics and Gynaecology Department

The Department of Gynecology at KMC is among the most comprehensive healthcare facilities for women. Providing best Gynaecology services in a safe and quality assured multi-disciplinary setting.

All of our doctors and nursing staff in gynaecology department are female to provide the comforts of a friendly situation for all patients.

Khairkhwa Medical Complex concerns with the comforts and happiness of patients, so you can choose one of two types of room (general or private) during Hospitalization.



## 12.Ophthalmology Department

Our Ophthalmologist at KMC offers our patients a full range of ophthalmologic and optometric care, from routine eye examinations to complex surgical procedures. Medcare Hospital uses sophisticated techniques to help identify and correct astigmatism, nearsightedness, farsightedness and a broad spectrum of eye disorders. The medical staff helps patients to improve and maintain their vision using the latest diagnostic and treatment techniques to all types of vision impairments and abnormalities.



## 13.Physiotherapy Department

The physiotherapy unit at KMC compliments its services in general orthopedics, sports medicine, acute inpatient care, spinal care, neurological rehabilitation and women's health. Our physiotherapists offer the following services:

Stretching, mobilizing and manipulative techniques, Neck and back disorders, Hip and knee conditions, ankle injuries, Sports and automobile injuries, Shoulder pain, Arthritis, Stroke, Vestibular disorders, Neurological conditions, Chiropracting, Weight Control and Rehabilitation for Special Needs.



## **14.Dermatology Department**

Our Dermatology department care for all types of common and rare skin diseases including: eczema and other skin allergies, Acne vulgaris, psoriasis, skin infections (fungal, viral and bacterial), Hair and nails disorders, vitiligo and acanthosis nigricans, Birth marks and skin cancers, Laser, Cosmetic and Meso- therapies for resistant cases with; hair loss, acne scars, melasma, Hyper-pigmentation disorders, stretch marks, fat depositions, superficial veins disorders and ageing,



## **15.Hemodialysis Units**

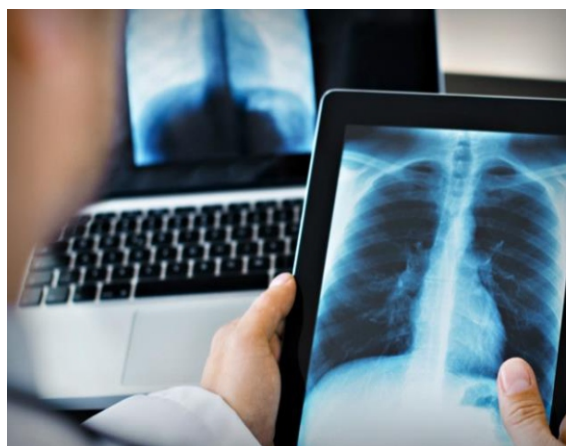
The Hemodialysis unit provides all of the necessary services required for the optimal management of the patient with acute renal failure or End Stage Renal Disease (ESRD). The experienced physician and nursing staff of the state-of-the-art inpatient hemodialysis unit deliver the optimal medical support for the patient with acute or chronic renal failure.



## **16.Pulmonary Diseases Department**

Pulmonology is a medical specialty that deals with diseases involving the respiratory tract. Pulmonology is synonymous with pneumology ,respirology and respiratory medicine.

At KMC you will find the best Pulmonary Services. Our qualified doctors specialize in the management of all aspects of chest and lung disorders, including Bronchial Asthma, COPD, Bronchiectasis, Pneumonia, Vascular and Interstitial lung diseases. We deal with sleep disorders and its co-morbidities. Patients with Allergy related disorders including urticaria, allergic rhinitis and allergic asthma are also treated at our Hospital.





## 17. Computerized Laboratory

KMC Laboratory is equipped with best and modern diagnostic machineries which are capable of performing various diagnostic services such as bacteriology, virology, parasitology, immunology and serology.

The department provides accurate results on clinical material within the shortest possible time.

With the round the clock laboratory services the department carries out full range of high quality microbiology services, from routine cultures to molecular diagnostic testing.



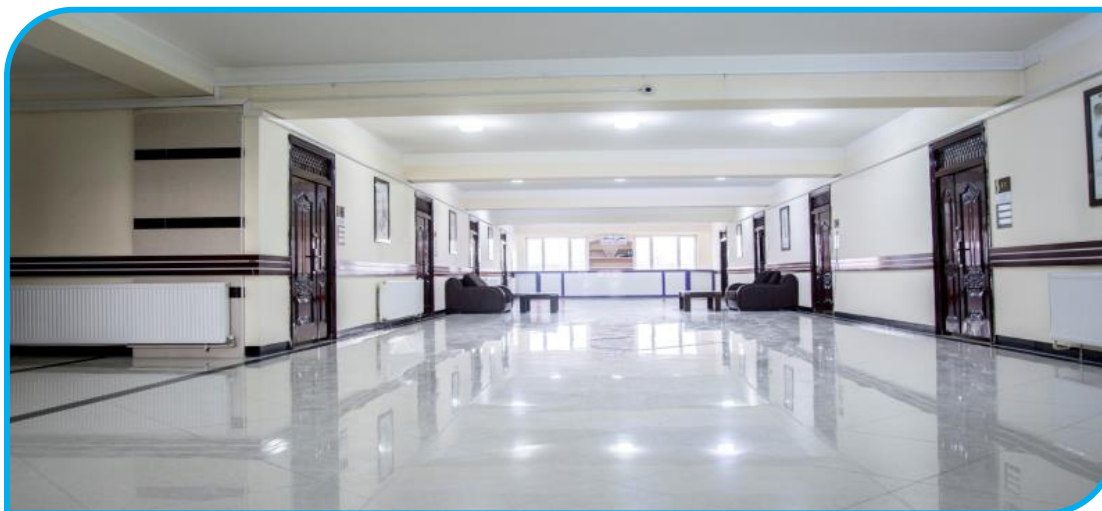
## 18. Computerized Pharmacy

Khairkhwa Medical Complex's pharmacy provides high quality of medicines in Afghanistan.

We are in contract with world's leading medicine provider companies which ensures that patients should benefit using best quality medicines with in the country which certainly enhances the chances of faster recovery and better treatment.



Our pharmacist will help you understand what your medicines are prescribed for, how to take them, possible side effects and how to store them.



## 19. Radiology

Our Advanced Radiology Centre in KMC utilizes a combination of highly developed technologies and skilled department members to ensure that you get a detailed accurate diagnosis possible.

Digital X –Ray (Siemens)

OPG (Villa Rotography Prime)

**CT scan (Siemens SOMATOM Perspective 2016**

**128 slice)** is based on a proven system platform that

enables high-end imaging at extremely low dose. It can detect very small diagnostic details with its unique Interleaved Volume Reconstruction (IVR), expanding the scanner's clinical applications.

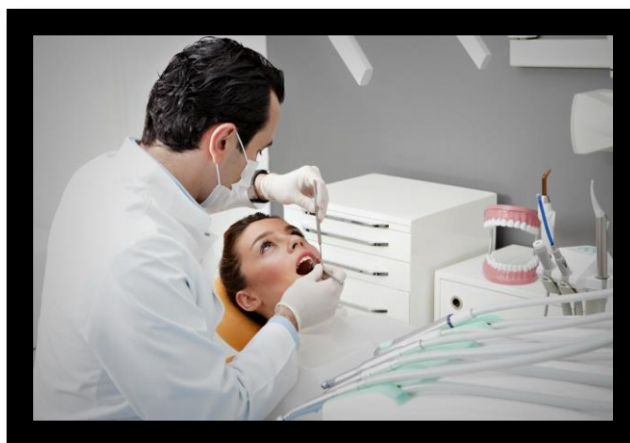


## 20. Stomatology Facilities Male/Female

The team of Dentists at KMC are highly talented and skilled and one of the complete Dental Care providers. The following are the sub specialties that are provided:

Stomatology Surgery including: Dental surgery, Dental implant surgery, Oral and Maxillofacial Surgery , third molar surgery and gingivoplasty surgery.

Stomatology therapy including: tooth filling, conservative and endodontics dentistry, treatment of periodontal disease, cosmetics and tooth whitening, root canal therapy and oral therapy. orthopedic stomatology services including: tooth orthodontic, dental crown, dental prosthesis

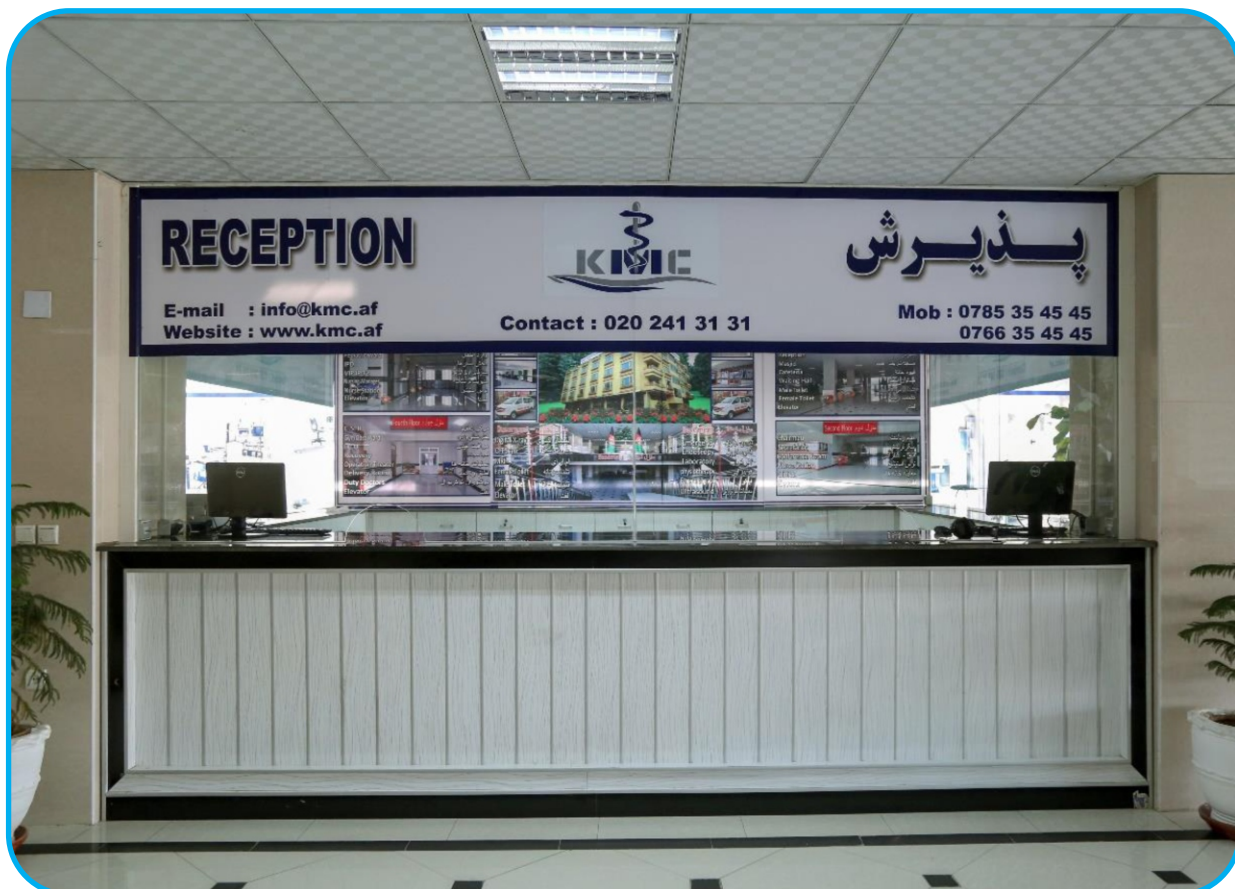




## 21.Security 24/7

KMC not only provide health care for patient but also provide a good security environment for all patient in the hospital with a well trained professional security team such as:

1. Disaster Response
2. Fire Response HazMat Emergency Response
3. Workplace Violence Prevention and Response
4. VIP Security Control
5. Full body security scan
6. Command Center Operations
7. Security Camera Control Center



Khair Khwa Medical Complex have best diagnostic services up to the advanced level.

KMC is an equal opportunity employer and provider with no discrimination on the basis of gender, cast, religion, disability and social status.

The KMC provides a wide range of facilities. Modern equipments in all disciplines of medicine have been provided. Specialised medical attention by combining carefully medical expertise and modern equipments at reasonable cost.

In total 30% of outpatient and 10% of inpatient services are given free treatment supported by Khair Khwa Charity Foundation (KCF)

Free Food is provided for all patients





## CORPORATE

KMC has tie-up with almost all Major Public & Private sector companies in Kabul for providing healthcare to their employees and family of employees.



**CIGNA Global**

**(Covers all UN, UNDP, UNICEF and World Bank)**



**BUPA Global (Covers most US Organization in Afghanistan)**



**Interhealth Asia (Covers AIB Bank, BBC, Associated Press, Spain Embassy, CTG, GIAN, RIZ, MTN, AREU, Da Afghanistan Bank)**



**Alokozay Group of Companies (AGC)**



**Etisalat Afghanistan (Employees & Families)**



**Afghan National Insurance (ANIC) Covers all ANIC  
Staff and families, French Embassy, Ministry of finance**



**National Fuel Corporations (NFC)**



**Khair Khwa Fuel Group (KFG)**



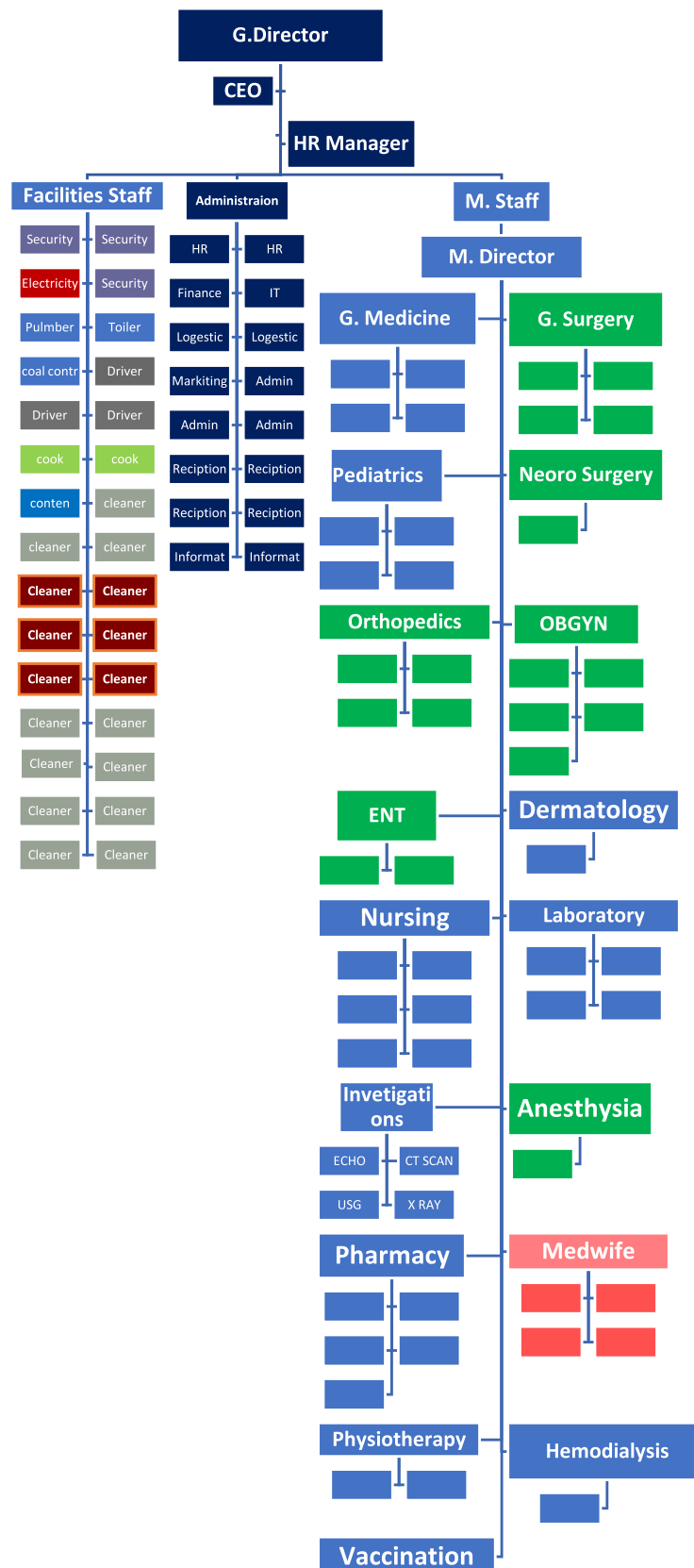
**Khair Khwa Charity Foundation (KCF)**



**Afghan Global Insurance (AGI)**



# Khair Khwa Medical Complex (KMC) Organizational Chart



## We are proud to be an ISO certified hospital.

Khair Khwa Medical Complex is a leading integrated healthcare service provider in Afghanistan. With an ISO certificate in quality management, we are committed in serving world-class medical care and we act as a role model in patient care in the country.

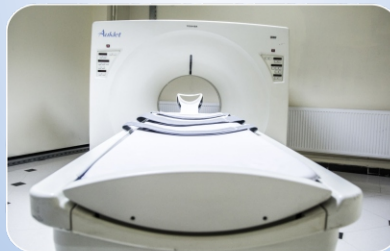
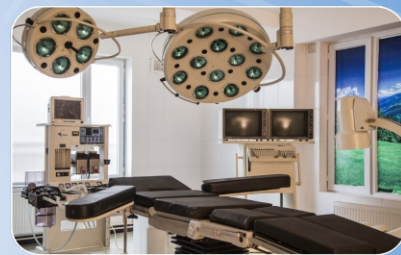




# Khair Khwa Medical Complex شفاخانه خیرخواه



KHAIR KHWA MEDICAL COMPLEX BEYOND IMAGINATION •



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